



Challenges
Ann Marie & Jim Kwaiser
P.O. Box 6
Mercer, Pa
16137

Dear Ann Marie and Jim,

We would like to thank you for helping us make the decisions regarding our succession planning. You certainly noticed the "elephants" in the living room and helped us deal with them fairly painlessly. You suggested details that we had not considered and facilitated us resolving issues that we believed were unsolvable. I know all of us are contented with our decisions and will be able to continue to enjoy our family and profit from our business.

Thanks so much,

Cathy Zacks